

Zero Tolerance Policy

Sengkang Town Council (SKTC) is committed to serving our residents with professionalism and care. Equally, we have a duty of care towards our employees who carry out their duties to serve the residents of Sengkang town. SKTC's default position is that employees must always be treated with respect for their work.

SKTC also believes that its employees should feel safe in their work environment, and should not be exposed to abusive behaviour or unreasonable risks in any form, which include:

- Inappropriate, disrespectful and offensive behaviour, including derogatory comments and disruptive acts amounting to verbal and emotional abuse
- Racist and discriminatory abuse, verbal or physical
- Sexually inappropriate and threatening comments and behaviour
- Threats of physical violence
- Aggressive and violent behaviour
- Inflammatory statements or comments, clearly intended to coerce, intimidate or threaten

SKTC will not condone abuse in any shape or form, and reserves the right to manage situations that arise by taking the following action:

- Reporting the incident to the Police
- Ceasing written communication responses
- Terminating phone conversations
- Limiting face to face contact